



S. J. P. N. Trust's
Hirasugar Institute of Technology,
Nidasoshi - 591 236

Dist. : Belagavi. Karnataka.

"INCULCATING VALUES, PROMOTING PROSPERITY"

(Permanently Affiliated to Visvesvaraya Technological University, Belagavi and Approved by All India Council for Technical Education, New Delhi)
Recognized under 2(f) & 12(B) of UGC Act, 1956.



Accredited at "A" Grade by NAAC Programs Accredited by NBA : CSE & ECE

Prof. S. C. Kamate Ph.D.
Principal

☎ : Off: (08333) 278887
E-mail : principal@hsit.ac.in www.hsit.ac.in

Ref. : HIT/NDSI/EST/2023-24/386

Date : 28/12/2023

To,
Vmedulife Private Limited,
Office No. 1028B, Gera's Imperium Rise,
Rajiv Gandhi International IT Park,
Near Wipro Circle, Hingewadi, Phase II,
Pune Maharashtra 411047 India.

Sub: Purchase order for supply of ERP/OBE Software-Reg.
Ref: Your proposal No. vmedulife/2023-24/052 dated 22nd Dec.2023.

Dear Sir/ Madam,

With reference to your proposal cited in reference vmedulife/2023-24/052 dated 22nd Dec. 2023, we are happy to confirm the purchase order for vmedulife private limited. We are placing the purchase order as per the terms and conditions mentioned in the Service Level Agreement (SLA) for period of 5 years with effect from 01-01-2024.

Total amount to be paid is INR 3,99,000/- (Indian Rupees Three Lakh Ninety Nine Thousand only) per year including GST. The breakup of which is as below:

S.No.	Item & Description	Amount in INR
1	Integrated OBE-Accreditation, Academic Management, and Office Automation Software. Amount to be paid in the first installment along with PO.	Rs.2,79,300.00
2	Amount to be paid in the second installment after successful installation and satisfactory functioning of the Software.	Rs.1,19,700.00
Sub Total		Rs.3,99,000.00
IGST18 (18%)		Rs.60,864.40
Total		Rs.3,99,000.00

Terms & Conditions as mentioned in SLA:

- The Price per student per year is of INR 399/- inclusive of all taxes will remain constant for the five-years from the date of initiation of the contract.
- Increment in the price will be fixed by mutual consultation after 5 years.
- Subsequent year's payment will be done in two installments as 50% before 30th of December and remaining 50% before 30th of June of respective Academic Year.
- Total amount is subjected to actual number of students.
- Any of the major customizations in the software will be discussed and based on requirements the applicable charges will be mutually decided.
- If any dispute arises in compliance of this order the place of jurisdiction will be either at Pune or Sankeshwar or Hukkeri in Belagavi district of Karnataka State.

With regards,


28/12/23
PRINCIPAL
Hirasugar Institute of Technology
Nidasoshi-591 236

**vmedulife Private Limited**

Office No. 1028B, Gera's Imperium Rise, Rajiv Gandhi
International IT Park, Near Wipro Circle, Hingewadi,
Phase II
Pune Maharashtra 411057
India
GSTIN 27AAECV5149A1ZH

TAX INVOICE

Invoice#	: VM23266	Place Of Supply	: Karnataka (29)
Invoice Date	: 22/12/2023		
Terms	: Due on Receipt		
Due Date	: 22/12/2023		

Bill To**Hirasugar Institute of Technology**

Nidasoshi
Belagavi
591236 Karnataka
India

#	Item & Description	HSN/SAC	Amount
1	Integrated OBE-Accreditation, Academic Management, and Office Automation Software Details are as per proposal number vmedulife/2023-24/052 dated 22nd Dec 2023 Amount to be paid in the first installment on or before 28th Dec., 2023	998319	2,79,300.00
2	Amount to be paid in the first installment on or before 28th March, 2023	998319	1,19,700.00

Total In Words
Indian Rupee Three Lakh Ninety-Nine Thousand Only

Terms & Conditions
Make all cheques payable to: VMEDULIFE PRIVATE LIMITED
Banker : IDBI Bank Ltd.
IDBI Bank, Sector No. 25, Nigdi Pradhikaran, Pune
411044
Account no.: 0087102000035459
IFSC Code : IBKL0000087

Sub Total (Tax Inclusive)	3,99,000.00
IGST18 (18%)	60,864.40
Total	₹3,99,000.00
Balance Due	₹3,99,000.00



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SLA
For Integrated
Academic Management System,
LMS, Office Automation
&
Outcome Based Education Software (OBE)

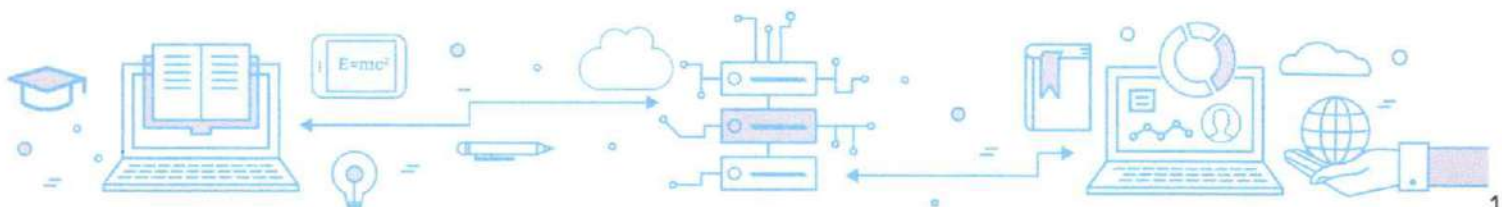
In Between

vmedulife®

Software

And

Hirasugar Institute of Technology, Nidasoshi, Belagavi,
Karnataka 591236



vmedulife Software, Office No. 1028B, Gera's Imperium, Near Wipro Circle,
Rajiv Gandhi International IT Park, Phase II, Pune, India 411057



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SLA for:

Integrated Academic Management System, LMS, Office Automation & Outcome Based Education Software (OBE)

SLA Number: vmedulife/2023-24/052

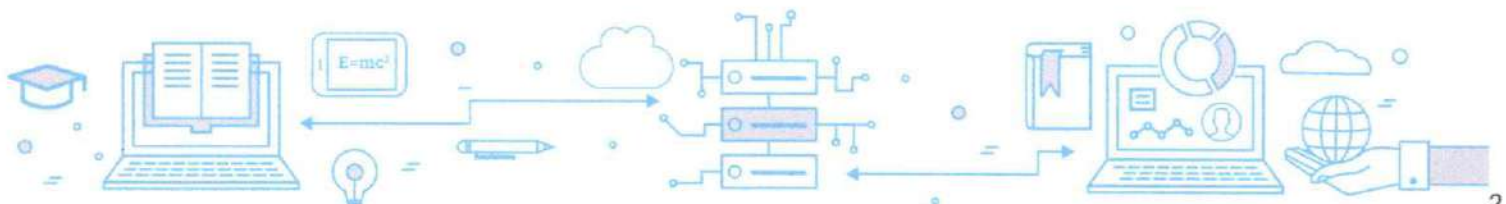
Date: 22nd Dec., 2023

To:

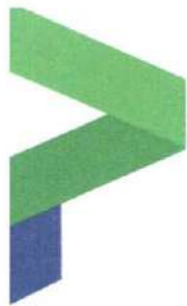
Hirasugar Institute of Technology,
Nidasoshi, Belagavi, Karnataka 591236

From:

vmedulife Private Limited,
Office No. 1028B, Gera's Imperium,
Near Wipro Circle, HIngewadi Phase II,
Rajiv Gandhi International IT Park,
Pune, India
411047



vmedulife Software, Office No. 1028B, Gera's Imperium, Near Wipro Circle,
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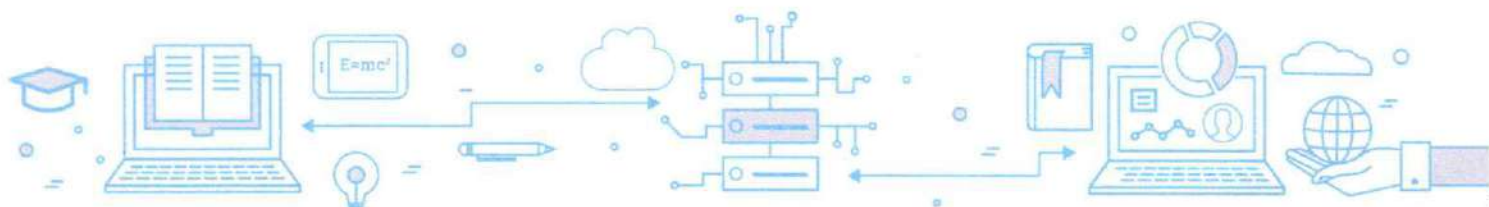
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vmedulife Software, Office No. 1028B, Gera's Imperium, Near Wipro Circle,
Rajiv Gandhi International IT Park, Phase II, Pune, India 411057

1) Preface

We thank you for inquiring about vmedulife Software for your esteemed institution. We take this opportunity to express our sincere thanks, on behalf of vmedulife, for the kind courtesies that were showed and the patient hearing that have been given to us during our interactions. As per the identified requirements of Hirasugar Institute of Technology, Nidasoshi, Belagavi, Karnataka 591236 we are giving you details enumerating the project scope, project approach & plan and commercials. Further to the discussion on your needs, here is the proposal we promised you.

2) About vmedulife

vmedulife is a cloud-based learning platform provider for various educational institutions. vmedulife was established in 2013, we have developed an Academic Management System that helps the students, faculties and the managerial board. You can keep a track of anything, and everything related to the academic set up with our user-friendly services. vmedulife Platform is implemented across India and helping more than millions of students for better education.

We are proud to share that we are----

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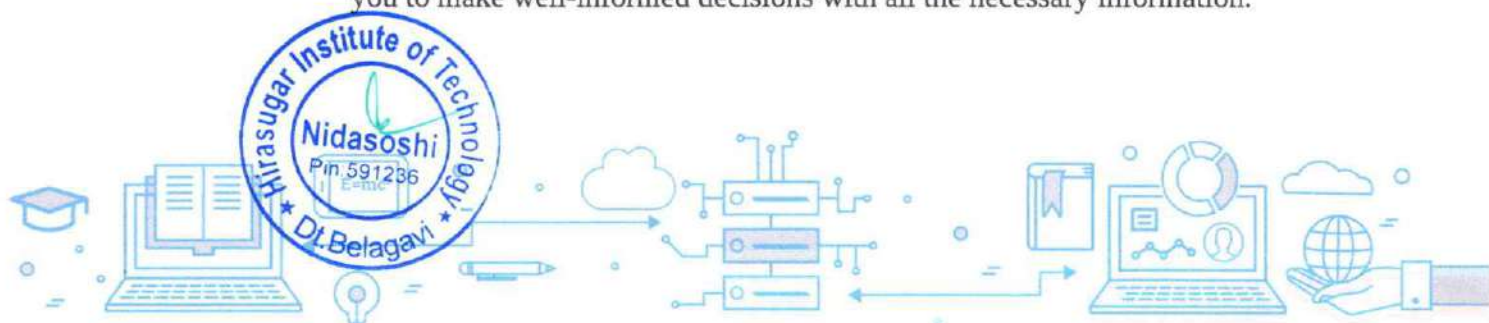
3) Why vmedulife?

We have successfully demonstrated our unique teaching learning platform to many of the NAAC/NBA committee members in the past few years.

Online platform gives access for all stakeholders. Our Smart Outcome Based Education module has a built-in digital repository and a decision-making tool.

Reliable and transparent brand providing academic software solutions.

Innovative tools help the Management, Principal and the HODs to generate reports, graphs, and charts, with ease and in the fewest of the clicks. This helps you to make well-informed decisions with all the necessary information.





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a) Common platform to meet requirements for all the institutes, departments, and locations

The architecture of vmedulife is designed in such a way that it meets the unique and varying needs of multi center organizations on a single platform itself. The product was conceptualized to work with large, growing organizations with distributed operations.

b) Involvement of all stakeholders in a single platform

vmedulife has separate dedicated portal for students, admin staff, academic staff, parents, applicants, and external users. This allows all the stakeholders to perform and transact data assigned to them using their respective portal. This ensures information access for all stakeholders, anytime, anywhere.

c) Security with multiple level checks and user authentication - data security, encryption of required information, HTTPS, URL encryption

vmedulife has a strong and robust architecture built on the latest technology which allows the data to be highly encrypted and secured in the solution. It has multiple level checks present in the solution along with user authentication which enable only authentic user to access the solution. vmedulife has user and role management feature which empower the user to access only those roles which they are assigned in the portal.

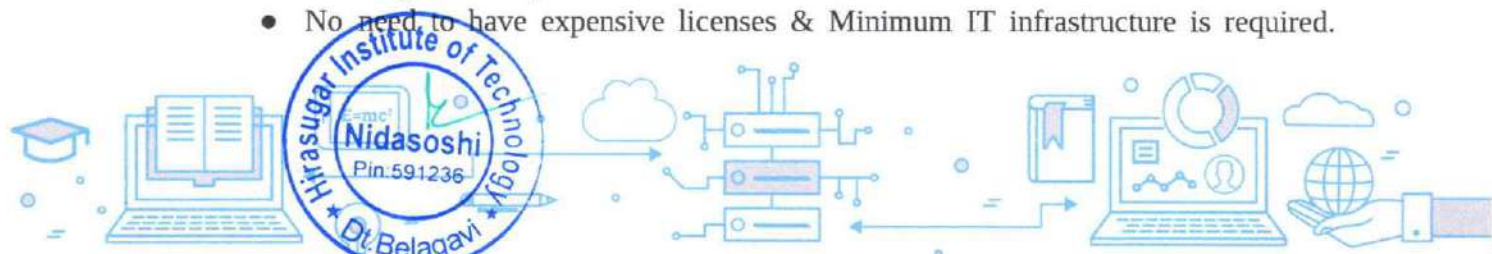
d) Built in intelligence & analytics with interactive dash boards

vmedulife has built-in intelligence and analytics tools that make it the No. 1 choice for institutions looking for an education management solution. vmedulife provides the stakeholders with dashboards and reports in various modes such as pie chart, bar chart etc. which helps the management to quickly analyze the data.

e) Built in Disaster recovery

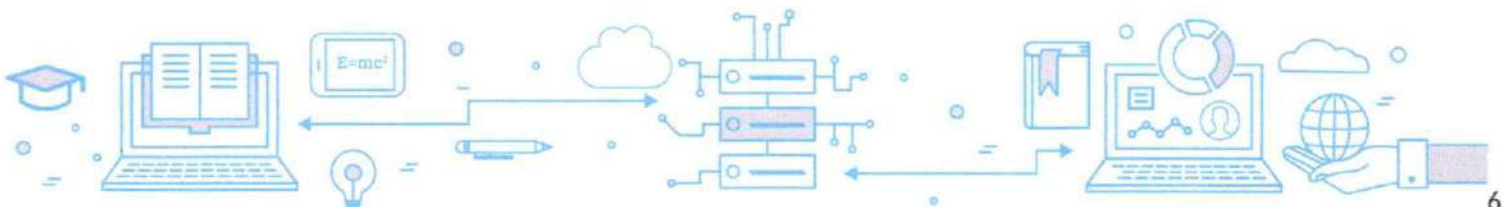
Daily automated backups, ability to upload backups on the cloud. Disaster Recovery is a primary solution for increasing database availability and zero data loss requirements in an ERP. Since vmedulife portal contains critical data and can have hundred thousand of records, it is vital to back-up the operating system and database to restore vmedulife if the server crashes or other errors cause the disruption of data storage and cause data integrity concerns.

- Since your Application & data is on cloud, your data is 100% secured.
- Data export facility.
- No need to have expensive licenses & Minimum IT infrastructure is required.



Lower Initial Costs: SaaS applications are subscription based. No license fees mean lower initial costs.

- **Lower deployment Costs:** Having the SaaS provider manage the IT infrastructure means lower. IT costs for hardware, software, and the people needed to manage it all.
- **Redistribute IT Budget:** By outsourcing software functionality to a provider, the enterprise realizes a cost savings in infrastructure requirements and IT personnel knowledge requirements. This allows the enterprise to focus on core competencies. It also means that the cost savings from using SaaS applications can be flat out saved or reallocated to boost productivity through other services.
- **Shorter deployment time:** Potentially minutes as opposed to a phased implementation that could take months.
- **Constant Upgrades:** Because the SaaS provider manages all updates and upgrades, there are no patches for customers to download or install. The SaaS provider also manages availability, so there is no need for customers to add hardware, software, or bandwidth as the user base grows.
- **24/7 server uptime:** Stay connected with your institution 24/7.





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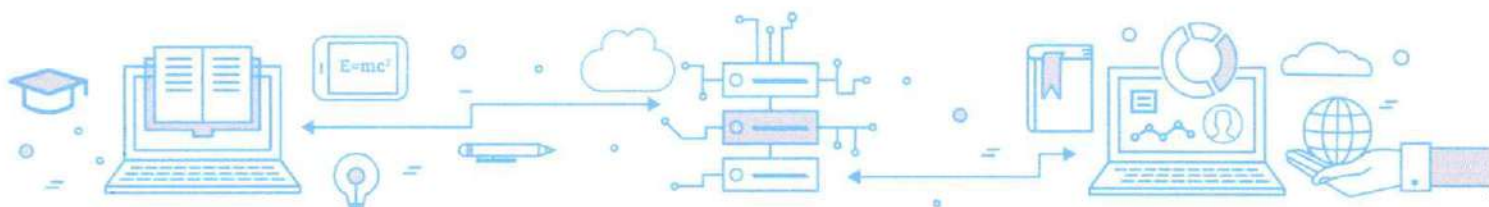
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4) vmedulife® will

- a. Provide a common platform to meet the unique and varying needs of faculty, management, students, and parents of multi center organizations on a single platform at any location through a web based and a mobile application.
- b. Provide data security with multiple level checks and user authentication - data security, encryption of required information, HTTPS, URL encryption.
- c. Provide built in disaster recovery through daily automated backups and ability to upload backups on the cloud so that there are zero data loss requirements in software, enabling 100% data security.
- d. Provide constant upgrades
- e. Provide hosting for all applications & data hosted on company servers.
- f. Institute data will be maintained confidential. Company will never use the institute's web and app for demonstration purposes.
- g. Online Live Classes will be conducted through official integrations of Zoom and Google Meet Platform. All terms and conditions will be as per standard functionalities provided by Google (Alphabet Inc) and Zoom.

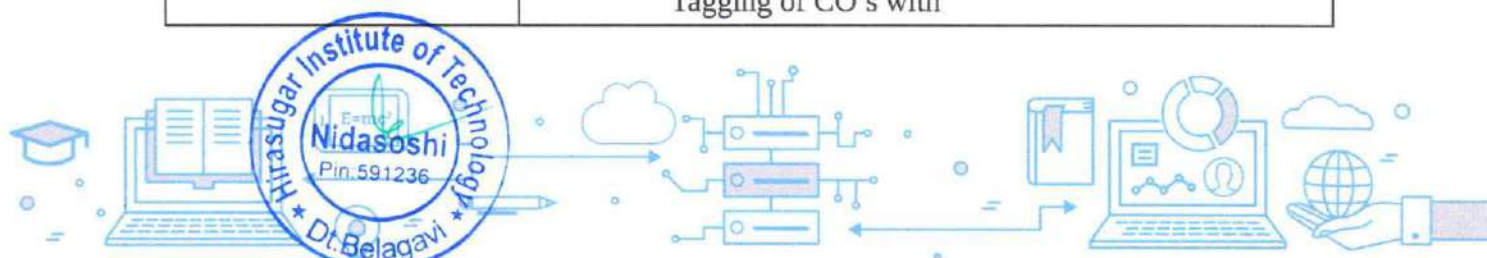




5) **Modules to be provided by vmedulife®**

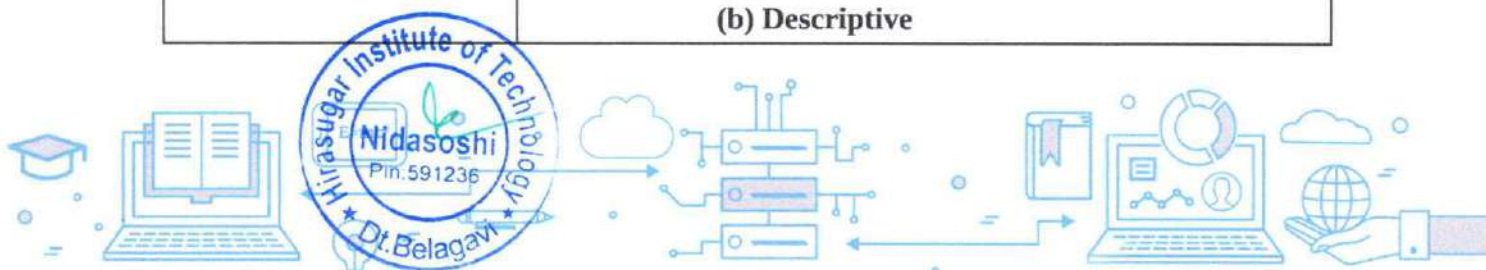
The identified modules to be implemented along with their detailed features in scope are mentioned below:

vmedulife® Modules	Details in brief
Stakeholders Access	Management Director Principal IQAC HOD's Faculty- Teaching and Non-teaching Students Alumni Employer Parents
Outcome	Outcome Parameters: Program Outcome (PO) Program Specific Outcome (PSO) Competencies Level (CL) Performance Indicators (PI)
Academic Planning-Admin Dashboard	Course Management Syllabus Management Timetable Integrations
Academic Planning – Course Dashboard	Course Dashboard Units Addition of Topics and Subtopics Mapping of syllabus with CO's and UO's Addition of Unit wise/ Topics wise Hours Auto-generation of Teaching Plan Course Outcomes Addition of CO's Tagging of CO's with





	<p>(a) PO's/PSO's (b) Cognitive Levels (c) Knowledge categories (d) Classroom Sessions</p> <p>Target Level Attainment of PO's and PSO's CO-PO matrices of courses Program level Course-PO matrix of all courses Including first year courses</p>
Academic Planning - Classroom Sessions	<p>Virtual Classroom Online Live Classes with integrations Auto Attendance No manual link sharing Enabled Security</p> <p>Teaching Plan Proposed Teaching Plan Actual Completion Content Beyond Syllabus Mapping of classroom sessions with CO's and UO's Teaching Methodologies Attendance of the students Update Regular Sessions, Tutorials and Revision Sessions</p>
Online Examinations/ Online Assignments	<p>Features Secure and seamless online exam Configuration of Online Exams Create Multiple Sets</p> <p>Question Types (a) Objective (i) Single Choice (ii) Multiple Choice (iii) One Word (iv) True/ False (b) Descriptive</p>



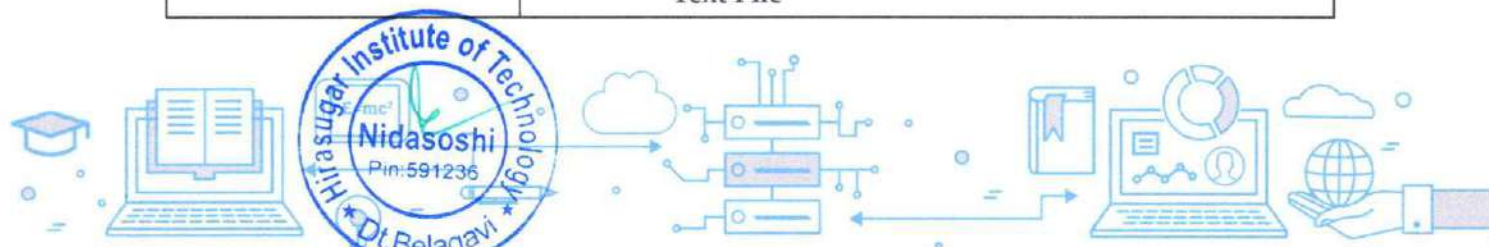


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	<p>(i) Short Answers (ii) Long Answers</p> <p>Quality of Question Paper</p> <p>(a) Assigning of Bloom's Levels (b) Assigning of CO's, PO's and PSO's (c) Question wise analysis (d) Calculation of Outcome Attainment (CO, PO, PSO) (e) Involve Competencies and Performance Indicators</p> <p>Automatic Grading Take Exam anywhere and anytime Real Time Analysis Application of negative marking Strict mode facility Scalable</p>
Learning Management System (LMS)	<p>How It Works?</p> <p>Create Modules Share within organization Experience Creativity Self-Analysis with Assessment Perform in real time Excel in the organization</p> <p>Instructor Dashboard</p> <p>Learners Assign Role Assign Course Track Progress Share Notifications with all</p> <p>Create Your Own Courses</p> <p>PDF Documents Word File Text File</p>





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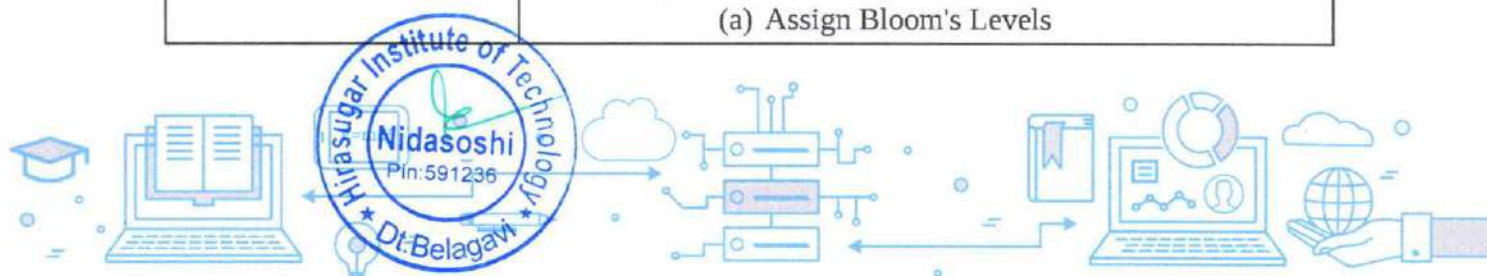
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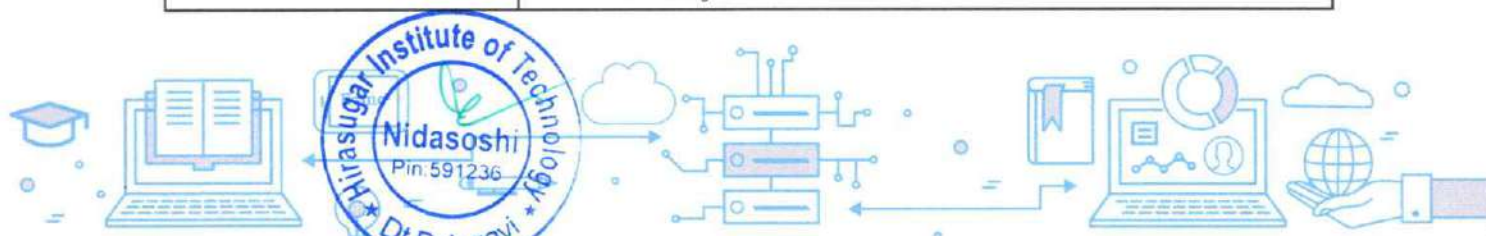
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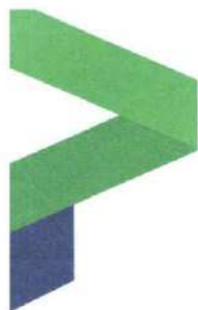
	<p>Images Video Presentations</p> <p>Unique Feature</p> <p>Connecting Global Education Community Learning Management System for the administration, documentation, tracking, reporting and delivery of educational courses or training programs ICT supported learning and QR Code Scanning Innovations by the Faculty in Teaching and Learning Relevance to PO's and PSO's Self-Learning Assesses the learning levels of the students, special programmes for Advanced learners and Slow learners Create, Assign and Analyze the online courses Facility for conducting Online Diploma Certification Courses</p>
Examinations	<p>Examination- Admin Dashboard Exam Schedule</p> <p>Designing of Question Paper Question Types</p> <p>i) Objective (1) Single Choice (2) Multiple Choice (3) One Word (4) True/ False</p> <p>ii) Descriptive (1) Short Answers (2) Long Answers</p> <p>Quality of Question Paper (a) Assign Bloom's Levels</p>



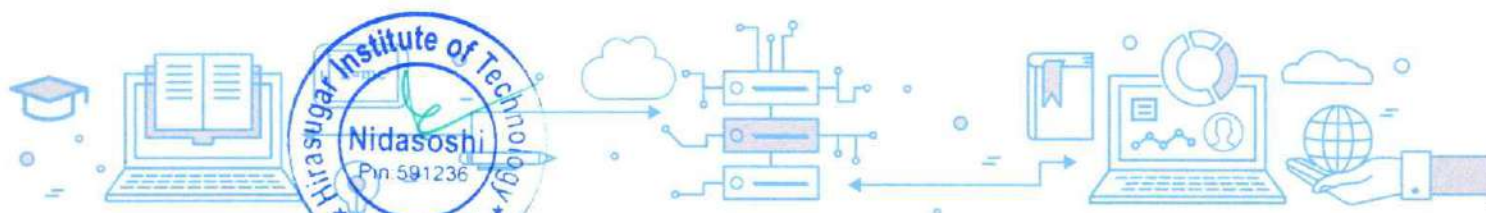


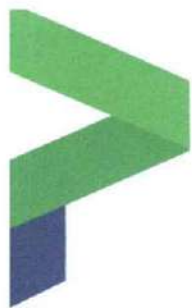
	<p>(b) Assign CO's, PO's and PSO's</p> <p>(c) Question wise analysis</p> <p>(d) Calculation of Outcome Attainment – CO, PO, PSO</p> <p>(e) Integrate Competencies and Performance Indicators</p> <p>Reports Available</p> <p>Question Paper</p> <p>Quality of question paper based on</p> <p>(a) Linked CO's</p> <p>(b) Linked Bloom's Levels</p> <p>(c) Involved PI's</p> <p>Evaluation and Analysis</p> <p>Question wise Analysis</p> <p>Question wise CO Attainment</p> <p>Student wise CO Attainment</p> <p>Apply and customize Threshold values</p> <p>Import/ Export Student Marks</p> <p>Analysis based on total performance</p> <p>Total CO Attainment</p> <p>Assign weightage for In-semester and End Semester examinations</p>
Examination for Autonomous Institute	<ul style="list-style-type: none"> • Moderator • Seating Arrangement • Answer Sheets Barcode • Academic Bank of Credits • Online Onscreen Evaluation • Access Based Mechanism • In-semester Examination • Term End Examination • Student Registration • Hall Ticket Generation
Online Feedback and Surveys	<p>Multiple Users Access</p> <p>Students</p> <p>Faculty</p>



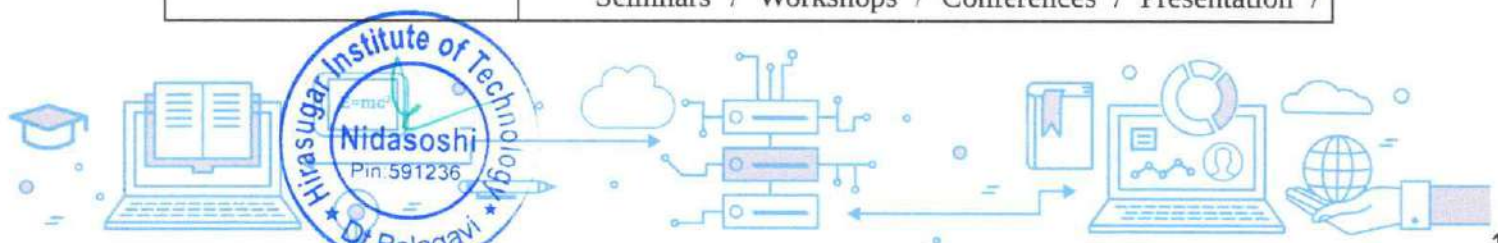


<p>(NAAC/ NBA/ NIRF)</p> <p>(Built in analysis, visualization, and response monitoring)</p>	<p>a. Teaching b. Non-Teaching</p> <p>Alumni Parents Employer</p> <p>Feedback Process</p> <p>Feedback Categories Feedback Questionnaire Link PO's and PSO's Assign to various stakeholders Auto Survey Response Analysis Question wise Analysis Graphical Presentation Actions Taken Gaps Identified Indirect Attainment of PO's and PSO's</p>
<p>OBE Aspects</p>	<p>Curriculum Attainment:</p> <p>Effective curriculum delivery through a well-planned and documented process involving all the aspects Defining Unit Outcomes, Course Outcomes, Gap analysis, Bloom's taxonomy</p> <p>Course Outcome and Program Outcome Attainment:</p> <p>Identify extent of compliance of university curriculum for attaining PO's & PSO's Internal semester question paper setting, question wise analysis, evaluation, and its compliance Question paper validation to ensure desired standard from outcome attainment perspective as well as learning levels perspective Mapping of questions with the Course outcomes Attainment of PO, PSO's, CO's Surveys and feedback mapping</p> <p>Mapping of Competencies and Performance Indicators</p> <p>Defining Competency levels as per Examination reforms Defining performance indicators for each competency level Mapping of PI's with questions and analysis</p>
<p>Rubrics</p>	<p>Criteria / performance Indicator: The aspects of</p>





	<p>performance that will be assessed</p> <p>Descriptors: Characteristics that are associated with each dimension</p> <p>Scale/level of performance: A rating scale that defines student's level of mastery within each criterion</p> <p>Application of Rubrics</p> <ul style="list-style-type: none"> • Course projects • Open-ended experiments in laboratories • Project-based learning modules • MOOCS • Co-Curricular experiences • Mini / Minor projects • Final year projects • Internship experiences • E-portfolios of student work
IQAC Dashboard	<p>Self Study Report (SSR)</p> <p>Self Assessment Report (SAR)</p> <p>Outcome Attainment</p> <p>Academic Planning</p> <p>Result Analysis</p> <p>Online Examinations</p> <p>Assignments</p> <p>Mentoring</p>
Mentoring	<p>Configure Rules</p> <p>Configure Guideline</p> <p>Assign mentee</p> <p>Mentoring counseling details</p> <p>Add Questions</p> <p>Manage Template</p> <p>Details of the counseling</p> <p>Records and Reports</p>
Faculty Profile and Contributions	<p>Qualifications</p> <p>Certification Program</p> <p>Professional Experience</p> <p>Core Competency Areas</p> <p>Achievements / Awards</p> <p>Publications</p> <p>Seminars / Workshops / Conferences / Presentation /</p>



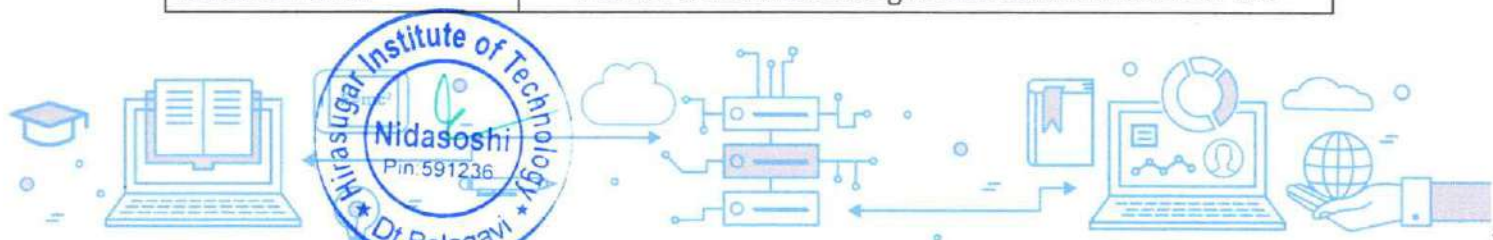


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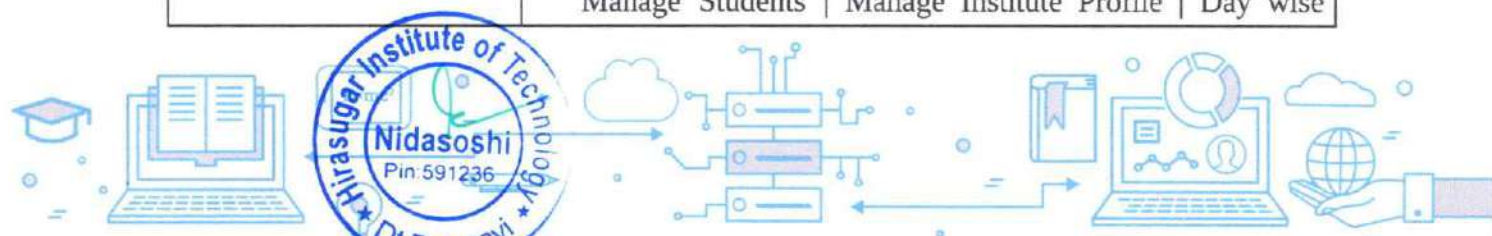
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	Poster Presentation Books / Monographs Published Patents Granted / Filed Consultancy Provided Professional Affiliations Grants received Extension Activities
Online Grievance Redressal System	Cloud based platform using AWS cloud with SSD block storage Capable to serve more than one million requests at a time Banking level security Instant Integration with website vmedulife provide facility/portal to register complaints confidentially by *Students * Teaching Staff * Non-Teaching Staff * Parents * Employer * Alumni A meticulously built user interface for both the complaint and the authority, complete with an elaborate admin panel. Proper verification through email and OTP to ensure the authenticity of complaints. Generating insights from the system in terms of the total complaints filed during a period, the resolved and pending numbers. Option of sending replies and/or forwarding a complaint, archiving or closing it. Provision of categorizing complaints and resolving them accordingly. Option to download a complaint/report in Word and PDF formats for further reference.
Admission Portal	Enquiry Generation Academic Year-wise Intake Group Management Customized Admission Forms Integrations with website Document Collection
Student Portal	Student Details Parent / stakeholder like guardian details and access etc.



	<p>Work Experience</p> <p>Other Details</p> <p>Extracurricular activities</p> <p>Notifications of extracurricular activities</p> <p>Services opted for</p> <p>Feedback</p> <p>Enrollment</p> <p>Participation</p> <p>Notifications</p>
Committee and Meetings Management	<p>Committee Creation</p> <p>Provision to add Committee coordinator at the time of committee creation</p> <p>Committee members report</p> <p>Individual Meeting Summary</p> <p>Records of Minutes of Meeting (MOM)</p> <p>Website Integration</p>
Android and iOS Application	<p>Android application which is lifeline for many of the organizations</p>
Green Campus Certification	<p>Green Campus Certification with registration id (Certificate will be issued after one year and should not hamper payment terms)</p>
Leave Management	<p>Define your organization leave policy</p> <p>Leave tracking and complete leave accounting</p> <ul style="list-style-type: none"> i) Grant leaves automatically ii) Let employees and managers handle leave requests iii) Access leave reports <p>Holiday lists</p> <ul style="list-style-type: none"> i) Create regional or location-based lists ii) Add Restricted Holidays iii) Publish company's holiday list
Fees Management System	<p>Add New Fee Structure Setup Fee Structure Add New Students Collect fees Print Fee Receipts Class wise Report Department Report Institute Report Category wise Class Report Category wise Department Report Category wise Institute Report Pending Fees Report Manage Students Manage Institute Profile Day wise</p>





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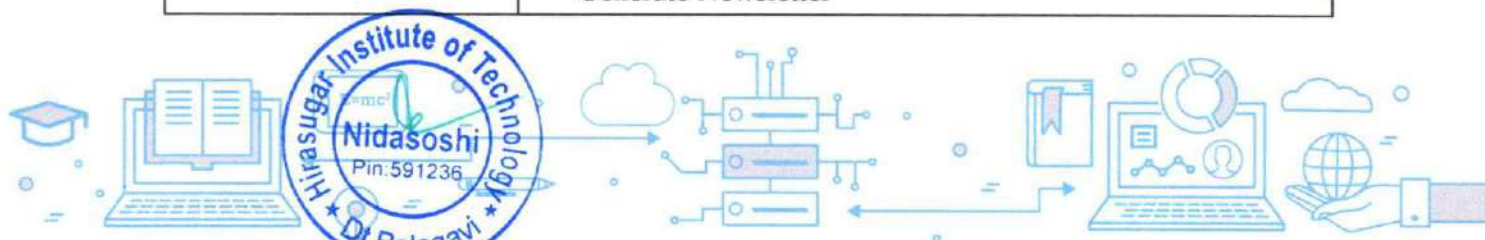
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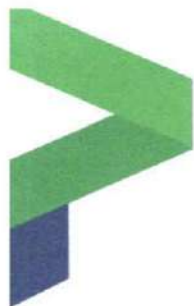
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	Collection Daily User wise Collection Date wise Fee Receipts Refunded Fee Receipt Report Add Multi Faculty Account with limited Access Student Report Deduction Report Cumulative Report Department Cumulative Report Setup Institute Header Collection Settings SMS Notifications Live Fee Status In Students/ Principal/ President Mobile App
Integrated Library Management System (ILMS)	Add Books Issue Book Return Book Book History Report Accession Register Copy Student History Report Multiple Fields wise Book Search Clearance Books Volume Report Lost Books Report Automatic Fine Calculation Search Books From Online Library System BAR Code Based Library System
Training and Placement Portal	Add Company Create Drive Set Criteria Create Schedule Student Registration Report Eligible Student Report Forward Selected Students to Next Round Round wise Drive Result and Status; Approval from TPO Restrict Students Access Manage Schedule Academic Year wise Placed Students Report Comparative Report Graphical Report
Inventory and Stores Management System	Manage Assets Manage Indents Manage Stocks General Purchase Purchase Requests Daily Consumption Manage maintenance Manage breakage Inventory Reports
Event Management	Post Event Manage Event Generate Newsletter





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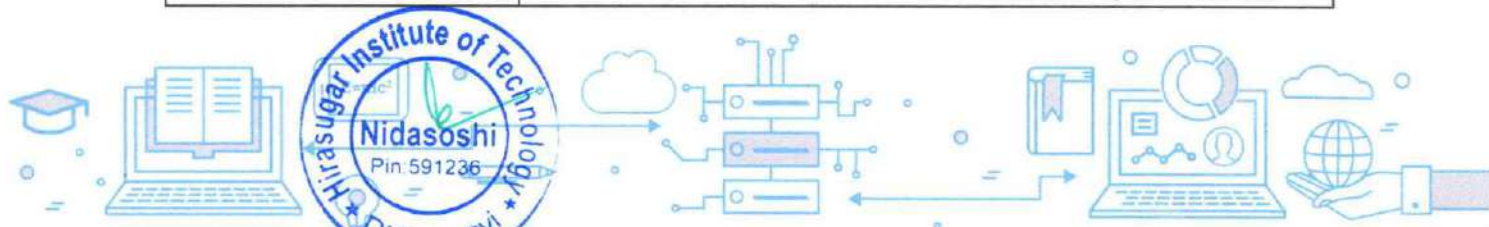
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	Manage Event Categories Add event attendees
e- Notice Board	Manage Notice Manage Notice Categories Assigning to various stakeholders
Certificates	Customize the Certificate designs for Students and Employees Add the requirements as desired Bonafide, Leaving, Transfer Certificates Digital Approvals Ease of access
Payroll	Salary Details Payslips Employees Payrun Approvals Reports
Inward - Outward Documentation	Addition of Inward and Outward Communications Assigning to various committee members Maintain the documents at central place Various reports
Website Integration	This section provides web links to integrate vmedulife platform modules to your Institute/College Website. <ul style="list-style-type: none"> • Grievance Redressal Portal • Learning Management System (LMS) • Alumni Portal • News and Events • Faculty Profile • Committee and Meetings • Feedback • Admission and Enquiry Forms
Hostel Management System	<ul style="list-style-type: none"> • Manage detailed student profile with hostel life cycle • Manage inventory purchase records, stocks with allocation details • Hostel Management Software with mess and hostel attendance • Easy room allocations as per availability





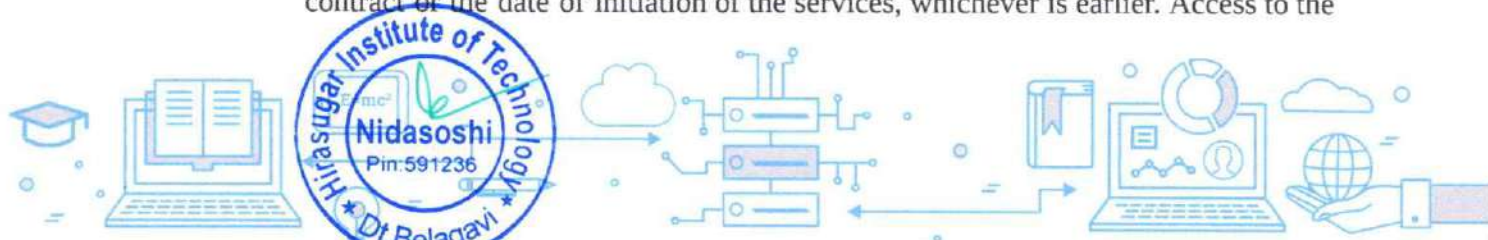
	<ul style="list-style-type: none"> • Fees collection and records keeping
Transport System	<ul style="list-style-type: none"> • Trips • Driver Trips • Bus Pass Request • Routes • Maintenance • Reports
Alumni Portal	<ul style="list-style-type: none"> • Database Management • Website Integration • Member Management • Alumni Network • Reports
Id Card Designs	<ul style="list-style-type: none"> • Auto Generation of ID Cards • Fully Customizable • Sample templates • ID Cards for Students • ID Cards for Faculties
SMS Gateways and Integrations	<ul style="list-style-type: none"> • Secure, scalable and reliable sms platform • SMS templates and history • Robust and scalable infrastructure • Pay as you go with zero commitments.
Leaderboard	<ul style="list-style-type: none"> • Faculty Green Credit Awards • Student Green Credit Awards

6) Conflict Resolution

In case of any conflicts, the concerned authorities of both vmedulife Team and Hirasugar Institute of Technology, Nidasoshi, Belagavi, Karnataka 591236 must discuss and come up with a solution without affecting student's routine academics and ongoing activities through vmedulife. The parties to the Agreement shall settle any dispute arising regarding any aspect of this Agreement through mutual consultations and agreements. All the legal matters are subjected to Pune jurisdiction only.

7) Period of Validity

The subscription access will be valid for three years from the date of signing of contract or the date of initiation of the services, whichever is earlier. Access to the





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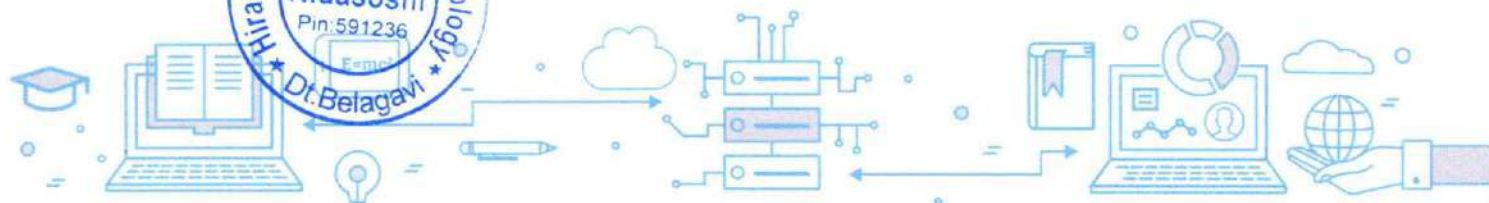
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software will be available only for a valid subscription period.

8) vmedulife Software Implementation:

Steps	ETA (Days)	Coordination	Implementation Mode
Introduction of the Project Implementation Team	1st	All the Concerned Teaching and Office Members	Zoom Meeting
Admin Account Creation	3rd	vmedulife Project Implementation Team	Anydesk
Integration with the Organization Website	3rd	Organization Admin	Anydesk
Employee Registration and Admin Settings	5th	Organization Office / ERP / Admin Staff	Anydesk
Assigning of Portfolio Members for various Software functionalities in Software	6th	College Admin	Anydesk
Registration of Students	9th	Organization Office / ERP / Admin Staff	Anydesk
Addition of the Courses (Subjects) to respective Course Incharge	10th	Academic Staff	Zoom or Anydesk
Management Dashboard	11th	Decision-Making Authorities	Zoom or Anydesk
Referring to the videos available for the individual module by portfolio members and Certificate Generation	45th to 60th Day	Individual Portfolio Members	Available in Software
Virtual meeting with Principal/ Director/ Dean/ HOD's/ Decision Making People	Monthly Basis	vmedulife Project Team and Institute/College	Zoom
Sharing of Monthly Individual Module Analysis Report	Available in Management Dashboard	vmedulife Project Team and Institute/College	Available in Software



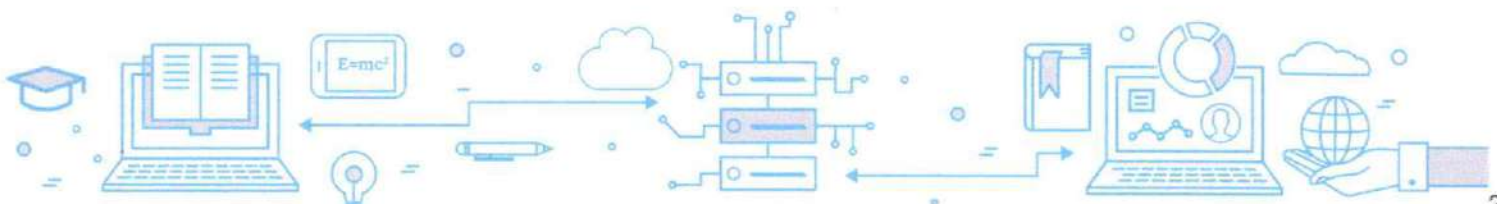


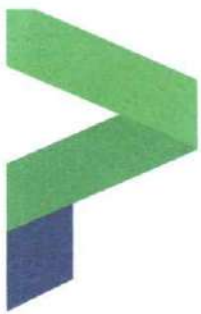
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- The detailed document will be shared for the on-boarding process.
- Provided ETA compliance will be totally depending on the availability of the Teaching and Office Staff Members from the Organization. It is the Organization's responsibility to follow the timelines.
- The meetings as applicable can be booked from the link which will be provided by vmedulife. The meetings will happen only in the available time slots given by the company, we provide multiple slots to provide convenience to the organization.
- The on-boarding process which is enlisted above should be finished within 45 days from the date of initiation of the process.





09. Payment Terms:

Installment	Amount To be paid	Date and duration
First Installment	INR 2,79,300/-	To be paid on or before 28th Dec., 2023
Second Installment	INR 1,19,700/-	To be paid on or before 28th March, 2024

- Payments once made are non-refundable.

The per student per year price of INR 399/- inclusive of all taxes will remain constant for the five-years from the date of initiation of the contract after which increment in the price will be fixed by mutual consultation. Subsequent years payment will be done in two installments as 50% in the month of December and remaining 50% in the month of June.

Amount is subjected to actual number of students. Minimum number of students expected are 1000.

Discount validity is applicable till 28th Dec., 2023.

Pricing mentioned is as per Tax Invoice number dated VM23266 dated 22nd Dec 2023.

Regarding, SMS integration, Bulk SMS charges will be applicable. We are associated with IMImobile technologies charging from 17.0 paisa to 29.0 paisa depending on the quantity. Please refer the link for details of the pricing - <https://www.textlocal.in/bulk-sms-pricing-india>.

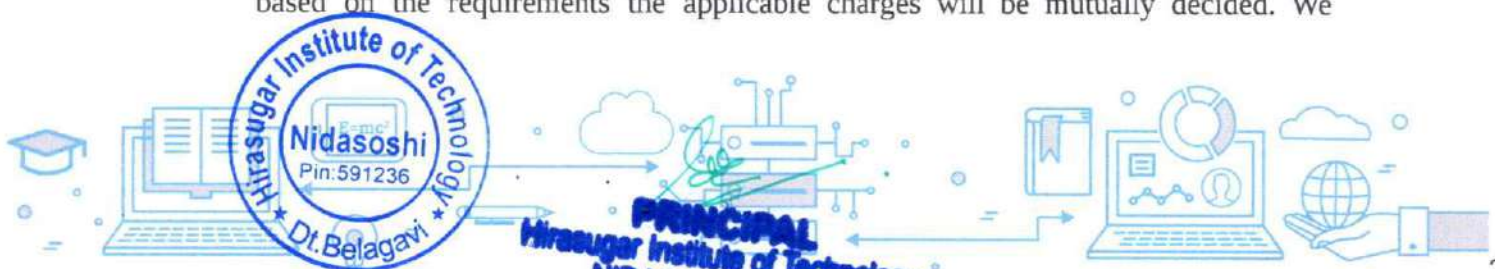
In case where income tax is to be deducted at source, a Tax Deduction Certificate in the prescribed form should be issued to vmedulife within 30 days from the date of deduction.

After proper training, it is sole responsibility of Institute to use the vmedulife software. We shall extend necessary service support, and this should not hamper payment terms.

Any of the customizations in the Software will be taken into consideration only after 100% utilization of the available existing facilities.

Fulfillment of payment terms is necessary to avail smooth continuation of the services. The services will get discontinued in case of payment failure.

We appreciate your enthusiasm for implementing vmedulife to the fullest potential for the organization. Any of the customizations in the software will be discussed and based on the requirements the applicable charges will be mutually decided. We





request you to give suggestions, besides this we also request you to cooperate for the fulfillment of financial terms.

Any of the major customizations in the software will be discussed and based on requirements the applicable charges will be mutually decided.

We are providing customizations free of cost and for that company will not be binding for any legal or monetary penalties or any other losses.

The company is not responsible for extension in the validity for the services because of any of the situations like lock down, pandemic, natural calamities or any other things.

The faculty training and all the queries will be handled in the online mode.

The biometrics integration with the vmedulife Software is available only with the CAMS Biometric and eTimeOffice machines and should have an API integration facility.

10. vmedulife Support and Customer Service (Classic)

(Assistance will be provided to only faculty members and not to the students. The Customer Support will not be available on National Holidays.)

Criteria	Classic	Premium	Enterprise
Cost	Included in the Pricing	20% of your subscription fee	30% of your subscription fee
Availability	9.30 AM to 4.30 PM, Monday to Friday	9.30 AM to 5.30 PM, Monday to Friday	9.30 AM to 6.30 PM, Monday to Saturday
Call Acknowledgement & initial response time	Up-to 150 minutes	Up-to 90 minutes	Up-to 60 minutes
Onboarding Specialist	Yes	Yes	Yes
Onboarding Duration	25 days from date of subscription	45 days from date of subscription	60 days from date of subscription





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Number of on-boarding sessions (max.), valid only for the duration of Onboarding	3 per week	5 per week	As per demand
Session length	30 minutes	60 minutes	90 minutes
Knowledge base	Yes	Yes	Yes
Self-service portal (Help Desk)	11.00 AM to 4.00 PM, Monday to Friday	9.30 AM to 5.30 PM, Monday to Friday	9.00 AM to 6.30 PM, Monday to Saturday
Phone support - IVR Line	11.00 AM to 4.00 PM, Monday to Friday	9.30 AM to 5.30 PM, Monday to Friday	9.00 AM to 6.30 PM, Monday to Saturday
Remote assistance	11.00 AM to 4.00 PM, Monday to Friday	9.30 AM to 5.30 PM, Monday to Friday	9.00 AM to 6.30 PM, Monday to Saturday
Support for external connected applications and integrations that are beyond vmedulife's scope	Paid, based on the man-hours involved	Paid, based on the man-hours involved	Paid, based on the man-hours involved

- One time training will be provided for individual module available in the vmedulife Software. Online Training Charges are included in the pricing.
- Any of the extra visit/ training will be charged for per person per day plus taxes as applicable.
- Traveling and living expenses shall be borne / reimbursed by Institution at actual, whenever travel is required by vmedulife team members to the location of the Institution.



PRINCIPAL
Hirasugar Institute of Technology
NIDASOSHI-591236





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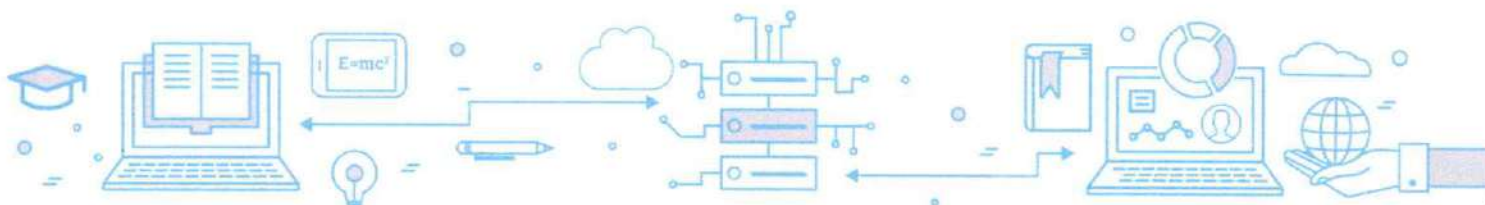
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11. Savings to organization:

Organizations saving money by implementation of vmedulife Software every year:


Particulars	Save Minimum Cost	Save Maximum Cost
Dedicated computers for installed server- e.g., In case of Installed ERPs, Moodle	40000/-	70000/-
ERP maintenance and involved parallel cost for various resources	150000/-	300000/-
Lack of advanced features of Accreditation, might be need of hiring consultant, faculty training	100000/-	200000/-
vmedulife is providing guarantee of saving around 150000 pages in one year through different mechanisms (500 pages costing for around INR 250/-)	30000/-	60000/-
vmedulife is integrated software, no need to invest on other modules like Integrated Library Management System, Online Grievance Redressal Portal, SMS Portals, Website integrations, Alumni Portal, etc.	50000/-	100000/-
Cloud Computing Services Low cost and poor support service providers cost around 24000/- Standard Portals Costing in \$ per hour, involved costing will be Around 1 to 1.5 Lakh per anum	24000/-	150000/-
Minimum Expenses you can save for every year	394000/-	
Maximum Expenses you can save for every year		880000/-



vmedulife Software, Office No. 1028B, Gera's Imperium, Near Wipro Circle,
Rajiv Gandhi International IT Park, Phase II, Pune, India 411057

12. Agreement Letter

This letter of agreement is approved and accepted by:

On behalf of vmedulife Private Limited	On behalf of the Hirasugar Institute of Technology, Nidasoshi, Belagavi, Karnataka 591236
Date:	Date: 10 th Jan 2024
Name:	Name: Dr. S.C. Kamate
Signature:	Signature: 
Title:	Title: Principal
Address: vmedulife Private Limited, Office No. 1028B, Gera's Imperium, Near Wipro Circle, Hingewadi Phase II, Rajiv Gandhi International IT Park, Pune, India 411047	Address: A/P: Nidasoshi Tal: Hukkeri, Dist: Belgaum Pin: 591236.
Phone: +91- 83907 01133	Phone: 08333-278887.
E-mail: info@vmedulife.com	E-mail: Principal@hsit.ac.in




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